

Lost Time Injury Rate (cases with days away from work) Emergency Medical Services



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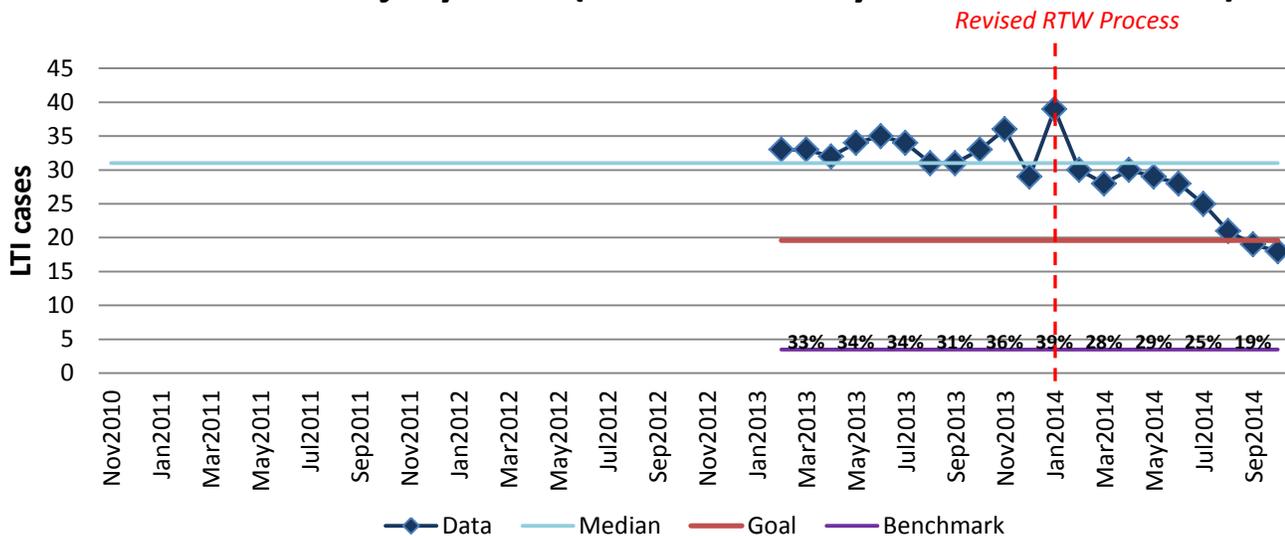
Process: Injury Reduction/Return to Work

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 32.82 (CY13) Goal: 19.6 LTI per 100 employees. Based on research on EMS agencies covering urban areas. Benchmark: 1.8% all local gov Nov2013	Data Source: OSHA Logs & Payable Time Goal Source: Industry Study (Maguire, et al) Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: In a 12 month period, # of OSHA recordables with days away from work times 200,000 divided the total # of hours worked Why Measure: minimize number & severity of workplace injuries/illness Next Improvement Step: Begin Injury Reduction Six Sigma project in January 2015. Distribute injury survey to validate goal by end of 2014.

How Are We Doing?

Nov2013-Oct2014 12 Month Avg Goal	Nov2013-Oct2014 12 Month Average		Oct2014 Goal	Oct2014 Actual	
20	28		20	18	
LTI cases	LTI cases		LTI cases	LTI cases	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.